

Aimbridge Hospitality-

The COVID-19 situation is dynamic, Aimbridge Hospitality's corporate leadership team and the Holiday Inn Convention Center & Holiday Inn Express managers continue to monitor it closely, utilizing the latest guidance from the CDC, local health authorities and IHG. Our primary concern is the health and safety of both our associates and guests and we are taking precautionary measures to reduce their exposure. Proper cleaning of the hotel and associate hygiene have always been key operational components of our hotel's daily procedures, but with the advent of COVID-19, these protocols have been strengthened via the CDC's revised guidelines and with assistance with our partners. Training of our associates is paramount in reinforcing prevention programs which focus on our associates COVID-19 awareness, proper hygiene, personal protective equipment and guidance to stay home if they develop any flu like symptoms.

We have implemented and are reinforcing the following programs to protect our associates and guests:

- COVID-19 information from the CDC and FAQs are provided to department heads, discussed in department meetings, daily stand-up huddles and at weekly safety trainings. Hotel directors and managers believe in communicating clearly with our teams to educate them with facts provided from trusted partners such as the CDC, local health department, Ecolab and Ambridge's Corporate Risk & Safety Department.
- CDC recommended hygiene training including hand washing and prevention of cross contamination when removing personal protective equipment. Associates are reminded to avoid touching their eyes, nose and mouth.
- We enforce the proper procedures provided by Ecolab for cleaning guest rooms, including guest touch points and the use of approved Ecolab antibacterial cleaning products.
- We have increased the frequency in which our public area high touch points are cleaned with approved Ecolab antibacterial products.
- Associates have been informed not to report to work if exhibiting any cold or flu like symptoms. Associate call offs related to illness are reported to our Human Resource and/or leadership teams for additional monitoring. Qualified associates have paid time off availability which can be used for these absences,
- We enforce the associates use of Personal Protective Equipment (PPE) when cleaning guest rooms and in all food handling positions.
- As long as antibacterial hand sanitizer products are commercially available, we have provided stations in high traffic public areas in the hotel.

Know that Aimbridge Hospitality and HICC/HIE and Amber Grill, Stevens Point are taking all the recommended precautions to protect our associates and guests, doing our part to help diminish the spread of COVID-19.